

Stakeholder communication and execution

112The annual report on the implementation of stakeholder communication is as follows:

Pros and cons Related Person	Main issues of concern	Communication channels and frequency	2023Stakeholder communication performance
Government and Lord Regulatory agencies	1.Compliance with laws 2.Corporate Governance 3.Risk Management 4.Communication with competent authorities	1.Participate in the policies of the competent authorities from time to time Briefing sessions and seminars 2.Cooperate with competent authorities in supervision and inspection Establish a contact window with the competent authorities Maintain good interaction	1.Continue to be included in the "Taiwan High Salary 100 Index" constituent stocks 2. Participate in the 112-year corporate governance evaluation video Promotional Courses 3. Participate in the listing ceremony held by the Stock Exchange in November Company Business Promotion Meeting
staff	1.Operating Performance 2.Salary and Benefits 3.Employee Relations 4.Education and Training 5.Promotion and development	1.Company website announcement: Daily update of products Industry and company related information 2.Hold regular and irregular meetings 3.Announce employee benefits from time to time (such as employee health check-up, group insurance, etc.) Committees, Education, Training and Promotion Information, etc.	1. Update industry and company related information daily On the company's internal website 2.Hold monthly food committee meetings and safety committee meetings Meeting 3.Hold labor-management meetings every quarter 4. Convene employee welfare committee meetings every month 5.Hold a meeting for all employees in August 6. Continue to provide employee education and training 7.5 and November employee promotions 8. Group Family Day Activities
customer	1.Product competitiveness and Innovation 2.Continuous supply capability and elasticity 3.Labor Rights and the Environment Environmental Safety and Health 4.Energy Management and Reduction quantity 5.Risk Management	1.Quarterly or semi-annual meetings with major customers openQBRMeeting to understand the company's The competitiveness ranking of users and the Product development, cost, delivery and after-sales Areas of service improvement 2.Quarterly or semi-annual meetings with major customers openQTRMeeting to understand the customer's future Product trends and demand, early involvement Shorten the time for new product development. 3.Regular ScheduleRBAAudit to ensure that the factory complies with relevant regulations and satisfies customers Require 4.Irregular participating customersESG/SER workshop 5.Build own factory in Thailand	1.Meeting with key customersQBR/QTR/EBR In person, by phone or video conference 2.5In June, the Suzhou and Chongqing plantsRBA VAPAudit,10Dongguan PlantRBA VAP Audit, provide audit report to customers and continue to improve 3.Customers audit factories from time to time and Quality related requirements 4.Visit customers from time to time or call them /emailCommunicate with customers to confirm Demand and future product trends 5.Participate in the event in person or via video Multiple customersESG/SER workshop, understand the customer's goals and Towards 6.Responding to customersChina Plus OneDemand, started to build its own factory in Thailand to meet Customer needs 7.The production capacity of Dongguan, Suzhou and Chongqing plants is mutually beneficial Support and increase production capacity of the Thailand plant

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Suppliers	1.Products and Services 2.Supplier Management 3.Workers' Rights 4.Environmental Safety and Hygiene 5.Material price 6.Quality Review	1.Quarterly with suppliersQBRMeetings, irregular meetings, market sharing Information 2.If there are quality issues or new issues, Provide supplier counseling to achieve win-win results 3.Supplier evaluation, monthly incoming material quality Evaluation 4.Supplier audit, select poor quality Annual audit of suppliers	1. For various environmental shocks (earthquakes, floods disasters, epidemics, etc.), requiring suppliers to formulate Business Continuity Plan Continuity Plan 2. Conduct regular price negotiations every quarter, targeting specific There will be price reductions for projects from time to time. Win-win 3. Conduct QBR meetings with key suppliers every quarter and share the operating status and market of both parties. Information 4. Conduct routine audits of suppliers every year 5. Require suppliers to gradually implement ESG standards
Investors/ Shareholders	1.Corporate Governance 2.Operating Performance 3.Company strategy and future Let's look forward 4.Shareholders' Rights 5.Sustainable Development	1.Hold shareholders' meetings every year 2.Publish financial reports quarterly and monthly Publish revenue reports and publish them on an irregular basis Information Observatory reveals important company assets Services and Business Information 3.Hold legal briefings at least once a quarter Can 4.The company's official website is permanently updated in Chinese and English Development and Investor Services Area 5.Issue a sustainability report every year 6.The company has a spokesperson and a spokesperson Contact us for people and investors	1.On2023/5/29Hold regular shareholders meetings to explain operating performance to shareholders and respond to their concerns Cut the problem 2.As of2023/9/30So far, have participated6Domestic and overseas corporate briefing sessions 3.Prepare and publish sustainability reports in Chinese and English 4.Prepare and announce2022Annual English annual report and financial report to enhance the international investors' News Disclosure 5.As of2023/9/30The announcement contains important information in both Chinese and English.twenty twoThen

The implementation of this stakeholder communication has been reported to112Year11moon2day board of directors.